

NCBA NOW Little Cab Campaign FAQs



1. What is the NCBA NOW and Little Cab partnership about?

NCBA has partnered with Little Cab to offer our customers a KES 200 discount on their next ride when they make a bill payment of KES 1,000 or more through the NCBA NOW App. Customers will receive the promo code after a successful bill payment.

2. Who is eligible for the KES 200 discount?

All NCBA customers who use the NCBA NOW App to make a bill payment are eligible for the discount.

3. How do I use the promo code for the Little Cab discount?

Enter the promo code you receive after making a bill payment on the NCBA NOW App in the Little Cab App when booking/paying for your next ride.

4. What types of bill payments can I make to qualify for the discount?

Any normal bill payment made through the NCBA NOW App qualifies for the discount. This includes utility bills (Kenya Power, Nairobi Water) Internet services (Zuku, JTL), E-citizen, KRA and other services available in the App under the Bill payments tab.

5. Is there a limit to how many times I can use this discount?

No, as long as the bill is over KES. 1,000

6. How long is the promo code valid for?

The promo code will be valid for 30 days from the date it is issued.

7. What are the benefits of using the NCBA NOW App for bill payments?

Using the NCBA NOW App for bill payments is convenient, fast, and secure. Additionally, you get rewarded with discounts like the current Little Cab offer.

8. Can I combine the KES 200 discount with other Little Cab promotions?

Yes, you can combine with other promotions as long as Little Cab allows it.

9. Why is NCBA promoting the use of the NCBA NOW App for bill payments?

NCBA aims to increase awareness and uptake of the NCBA NOW App for bill payments, encouraging customers to adopt a mobile-first strategy for their banking interactions, thus adding convenience to their banking experience.

10. What other services can I access on the NCBA NOW App?

The NCBA NOW App offers a range of services including balance checks, fund transfers, loan applications, and more, all designed for convenient banking on the go.

11. Is there a fee for using the NCBA NOW App?

The NCBA NOW App is free to download and use. However, standard transaction fees for specific banking services may apply.

10. What should I do if my promo code doesn't work?

If you encounter any challenge with your promo code, please contact NCBA Customer Contact Centre on the following: -

Phone: +254711056444 / +254732156444

Email: contact@ncbagroup.com

WhatsApp: +254717804444