

NCBA VISA CARDS OLYMPIC PARIS GAMES 2024 CAMPAIGN - FAQs

1. What is the offer?

Stand a chance to win an **all-expenses-paid ultimate trip for two** to the **Olympic Paris Games 2024**.

Other great prizes to be won when a customer swipes or taps to pay KES 3,000 or more with their NCBA Visa debit or credit card at any Point of Sale merchant or online transactions.

2. Who can benefit from this offer?

Any holder of an **active NCBA Visa card**. Swipe your card to make a payment of at least Kes. 3,000 or equivalent in foreign currency at a Point of Sale or online either locally or internationally or both with your NCBA Visa card and stand a chance to win a trip to The Paris 2024 Olympics.

NCBA Staff and family members are excluded from this campaign.

Note: Eligible card transactions done by supplementary cardholders will be attributed to the primary cardholder.

3. What does the fully Paid Trip entail?

- Return ticket for two people. (The winner plus one)
- Visa processing fee to be reimbursed by the bank on successful application.
- 3 nights Paris accommodation including breakfast – double occupancy
- Paris metro card for transportation from airport/train and to events.
- Paris activity pass – choice of 3 activities (from a choice of 33); some of the greatest sites are Seine River Cruises, bike tours, visits to Paris Landmarks, monuments & museums.
- Visa Pre-paid card loaded with 50 Euros.
- Branded Paris 2024 gift.
- Dedicated hosting team onsite.

4. How will the winners be drawn?

The winners will be drawn in three draws that will be run by the bank.

5. How many entry points do I need to enter the draw?

Every transaction of at least Kes 3,000 will earn you one (1) entry into the draw.

6. How many transactions above Kes. 3,000/- will make me eligible?

Each transaction of Kes 3,000 and above makes you eligible winner as you are entered into the draw.

7. Is there a maximum no of transactions?

The more you transact, the higher the chances of becoming a winner.

8. What card transactions are excluded from entry during the draw?

- ATM withdrawals or Cash advances
- Financial charges
- Balance transfers
- SIP (Simple installment plans)
- Credit card annual fee and Joining fees
- Government service tax.

9. How will winners be contacted?

Upon drawing winners in the weekly draws, the winners will be notified by the bank within 2 business days via the telephone number 0711056444 or through their Relationship Manager. The winner shall be contacted through the cardholder's telephone number as held in the bank records and will be given up to 5 days to claim their prize at NCBA Center, otherwise, the prize will be forfeited.

10. What is the duration of the promotion?

From Tuesday, 11th June until Tuesday, 25th June 2024 both days included.

11. Are NCBA staff eligible to participate?

NO. NCBA Staff and their immediate families are not eligible to participate.

12. Whom do I contact for assistance on any card issues?

NCBA Contact Centre Mobile: +254711056444 OR +254732156444 or email contact@ncbagroup.com or your dedicated relationship manager(for RM managed clients).