

DIGITAL PERSONAL LOAN USER JOURNEY Λ

How to Apply for the Loan

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Your Relationship Manager is >>	
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Login into the NCBA NOW App. Click on NOW Loans

Your loan limit and tenure are displayed by default To change your loan tenure, move the slider to your preferred month To change your loan amount, enter your preferred amount



et Rate Duration

Select Personal Loan then click Apply Loan



A confirmation screen with all loan details is displayed. To accept the loan, click Proceed. The funds will be disbursed to your NCBA current account instantly

How to **Repay** the Loan



Log into the NCBA **NOW App** Click NOW Loans icon on the Transaction Menu



Step 3: You have the option of making a partial payment or full payment depending on the available funds



Select Personal Loan then click Repay Loan



Your NCBA account will be debited with the loan repayment amount instantly