

PUBLIC NOTICE



BRANCH RATIONALIZATION

The Central Bank of Kenya has approved an application by NCBA Bank Kenya PLC (NCBA) to merge and close 14 of its branches. 7 of the affected branches had been temporarily closed since April 1st 2020, as a result of the effects of the COVID-19 pandemic.

The proposed actions will enable NCBA to accelerate the realisation of merger synergies, create operational efficiencies and enhance service delivery. NCBA has selected branches in locations where they are co-located or in close proximity to each other. The branches will be merged with the impacted branches ceasing operations with effect from close of business July 4th 2020.

The following are the impacted branches;

	BRANCH TO BE MERGED	RECEIVING BRANCH
1	Village Market Mall, Nairobi (Ex-NIC)	Village Market Mall, 1 st Floor, Nairobi (Ex-CBA)
2	Settlers Stores Building, Nanyuki (Ex-CBA)	Cedar Mall, Nanyuki (Ex-NIC)
3	Mbolu Malo Road, Machakos (Ex-NIC)	Mbolu Malo Road, Machakos (Ex-CBA)
4	Harbour House, Moi Avenue, Mombasa (Ex-NIC)	Commercial Bank Building, Moi Avenue, Mombasa (Ex-CBA)
5	Thika Arcade, Thika (Ex-NIC)	Uhuru Street, Thika (Ex-CBA)
6	CPA, CPA Center, Thika Road (Ex-NIC)	Garden City Mall, 2 nd Floor, Thika Road (Ex-CBA)
7	KMA, KMA Center, Upper Hill (Ex-NIC)	NCBA Center Branch, Upper Hill, Nairobi (Ex-CBA)
8	Hilton Agency, Hilton Hotel, Watalii Street (Ex-CBA)	Mama Ngina Branch, Nairobi (Ex-CBA)
9	Watatu Developments Ltd, Diani (Ex-CBA)	Kokkos Center, Diani (Ex-NIC)
10	Galleria Mall, Nairobi (Ex-NIC)	Galleria Mall, 1 st Floor, Nairobi (Ex-CBA)
11	Zion Mall, Eldoret (Ex-NIC)	Zion Mall, Ground Floor, Eldoret (Ex-CBA)
12	Union Place Management Ltd, Meru (Ex-CBA)	Njuri Ncheke Street, Meru (Ex-NIC)
13	Changamwe, Airport Center, Mombasa (Ex-NIC)	Changamwe, Airport Center, Ground Floor, Mombasa (Ex-CBA)
14	Thika Road Mall, Thika Road (Ex-CBA)	Thika Road Mall, 2 nd Floor, Thika Road (Ex-NIC)

We encourage our customers to use alternative banking channels including digital and online banking.

The staff members from the affected branches will be redeployed appropriately to support other branches or Business units within our network.

John Gachora
Group Managing Director
NCBA Group PLC